

## Autorun Remove HTTPS Certificate Instructions

This document describes how to use the `autorun-remove-https-certificate.pkg` to remove the current HTTPS certificate on a system master RPS or VC. It is possible under some conditions to upload a bad certificate which can render the WallDirector web application unable to subsequently connect to the system master. In this case the bad certificate must be removed using this autorun. When this autorun removes the current HTTPS certificate, it automatically restarts the system master services which causes a new self-signed HTTPS certificate to be generated on the system master unit.

To use the `autorun-remove-https-certificate.pkg` to force a factory reset on a single VC or RPS unit:

1. Format a USB drive with the FAT32 file system.
2. Copy the `autorun-remove-https-certificate.pkg` file to the top level of the USB drive.
3. Rename `autorun-remove-https-certificate.pkg` to just **autorun.pkg** on the USB drive.
4. On the target VC or RPS (system master only), insert the USB drive into the AUX USB port.
5. Leave the USB drive inserted for 60 seconds then remove the USB drive. There is no feedback on the status LEDs for this autorun.
  - a. No reboot or power cycle is required. However, because this autorun restarts the system master's internal services automatically, it does require approximately the same time as a normal system reboot or power cycle (minimum 1 minute, up to 5 minutes or more for very large video walls) before WallDirector can successfully connect with the new self-signed HTTPS certificate.
6. You should be able to connect again from your web browser to the system master and establish control of the system via the WallDirector web application. It may be necessary to restart your web browser or clear web cache, but in most cases a simple refresh of the web page is sufficient to reconnect. You will need to accept or click through any warnings again due to the new self-signed HTTPS certificate in order to complete the connection and start using WallDirector again.